

HI-TRUST COMPLIANCE CASE STUDY

Medical Technology Company
Recovery One Works Toward
Meeting Hi-Trust Compliance With
The Assistance Of Ice Consulting



Fast Facts:

Industry: Medical Device

Company size: 75+ Employees

Location: Walnut Creek

Challenge

Recovery One was seeking compliance based on the Hi-Trust standards. Hi-Trust represents to patients and physicians that the technology provider has met the standards for identity and medical data protection. Hi-Trust has been called “HIPAA on Steroids” due to the requirements dictated for protecting patient information.

Solution

Recovery One enlisted ICE Consulting. assistance for the preparation and evidence gathering phase, and the audit phase of the certification process beginning in the fall of 2020. ICE assisted with the establishment of the company policies working with the IT and HR Departments and Key personnel, ICE has also set up and is monitoring the IT related mechanisms necessary to implement the newly created policies, and ICE personnel have been sitting alongside the Recovery One’s personnel during the audit process to assist and answer questions from the auditors.

Results

Recovery One with the assistance of ICE Consulting’s compliance specialists, met the standards to become Hi-Trust certified in late 2021. ICE will assist Recovery One in maintaining its certified status through ICE Consulting’s continuing effort to support this client with our Security Operations Center (SOC) using tools such as Securonix Security Incident and Event Management (SIEM), User and Endpoint Behavior Analysis (UEBA), and network Traffic Analysis (NTA) offerings and CheckMK.

Industry/vertical

Medical Physiotherapy

RecoveryOne Pathway is a trademark virtual physical therapy platform that is focused on helping people get remedies for aching body parts and is done online.



Whether your goal is to achieve security compliance or obtain certification, ICE is here to assist you. As a trusted provider of SOC 2 Type II IT, Cybersecurity, Cloud, and Compliance solutions, ICE can support your company in meeting various compliance standards and certifications, such as ISO, SOC, SOX, HIPAA, CLIA, HI-TRUST, and NIST.



CALL US TODAY FOR A COMPLIMENTARY COMPLIANCE ASSESSMENT

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